## "What's the Difference Between a Data Scientist and an Analyst?":

Some Findings From a Recent Study

Jeanne Harris



Vijay Mehrotra



#### Presentation Outline

- Who Are We, What Did We Study, and Why/How
- Summary of Findings
- Data and Details
- Summary and Discussion



#### Who We Are



#### **Jeanne Harris**

- Global Managing Director, Accenture Institute for High Performance
- Co-Author, Competing on Analytics and Analytics at Work
- Faculty Member, Columbia University

#### Vijay Mehrotra

- Professor, University of San Francisco & Columnist, Analytics Magazine
- Co-Founder and CEO, Onward Inc. (acquired by Advertising.com)
- Investor/Advisor: Resonate Networks, Tapjoy, LiftMedia, Fabless Labs, Rubicon Project

# Motivation For Research Study "What's a Data Scientist?"

#### **SOME COMMON ANSWERS**

- A Statistician That Lives in California
- Someone Without Enough Personality to be a Real Scientist
- A Systems Administrator That Knows How to Program in R
- A Better Programmer Than Most Statisticians &
   A Better Statistician Than Most Programmers

# What We Considered: A (Slightly) Different Question

What Distinguishes a

**Data Scientist** 

from a Traditional Analyst?

"Data Scientist is as Data Scientist Does"



## Our Methodology

- 1. Preliminary Interviews
- 2. Survey Development and Implementation
- 3. Focus Groups
- 4. Data Analysis and Summarization

## Our Methodology

- Data Scientists vs Traditional Analysts
  - Identified through Job Title (Initial Wave of Respondents) OR
  - Self-Identified (Subsequent Waves of Respondents) with Manual Cross-Checking of Job Titles
- Sample Sizes
  - Data Scientists n=109
  - Traditional Analysts n=208

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# Data Scientists <u>are</u> Different [Statistically Speaking]

- Have a More Business-Centric Mindset
- Are More Focused on Innovation and Customer Understanding
- Work with Larger, More Diverse Data Integrated Across More Sources
- Seem Less Skeptical About Big Data Hype
- Are More Likely to Report Up to CIO

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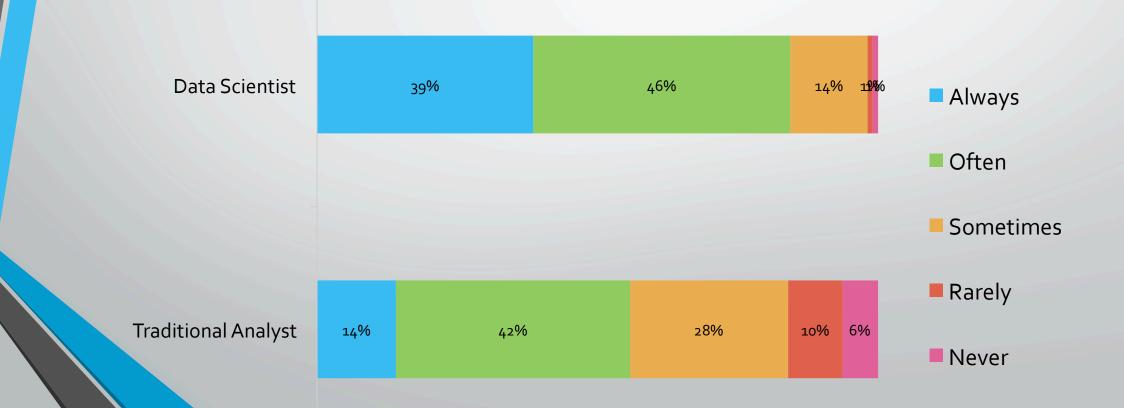
#### Finding: More Business-Centric Mindset

"Our group is very entrepreneurial in creating new sources of value from analytics"



#### Finding: More Business-Centric Mindset

"We create prototypes to help get support for our projects from key stakeholders"



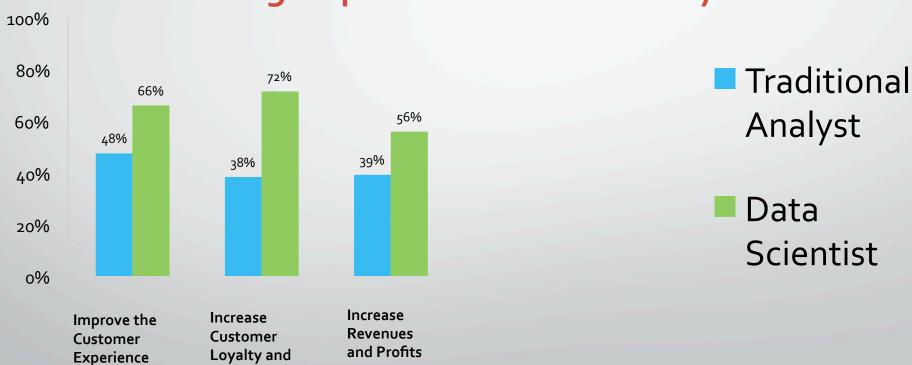
#### Finding: More Business-Centric Mindset

- Data scientists are being asked to go further into new areas, rather than just traditional well-defined projects like marketing automation"
- "We have embraced the key problem of translating complex analytic results to business users"
- "We are seeing tight integration with our product teams and our product managers"
- "Data scientists are much more reluctant to simply be analysts stuck in a closet"

#### Finding: Customer-Focused

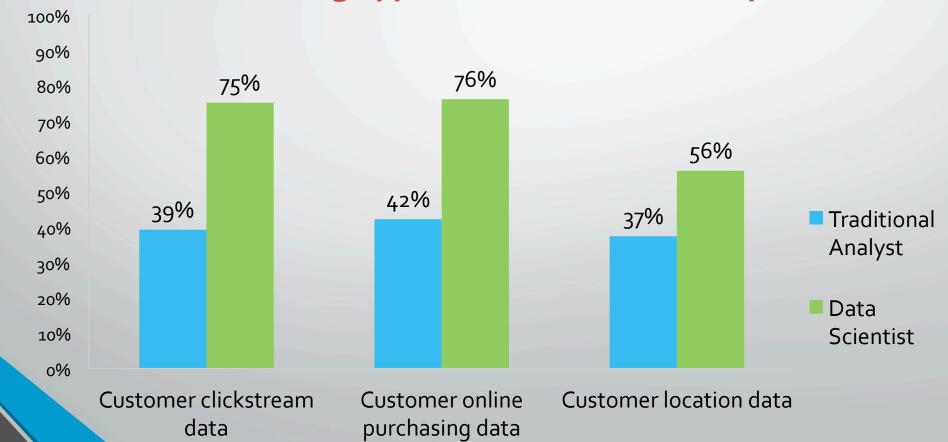
"The success of our group is based on our ability to:"

Satisfaction



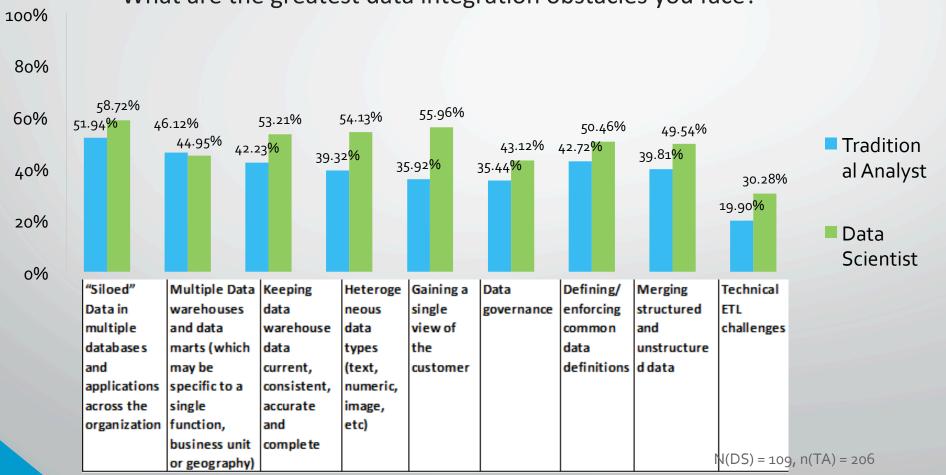
#### Finding: Customer Focus

"We use the following types of data in our analysis"



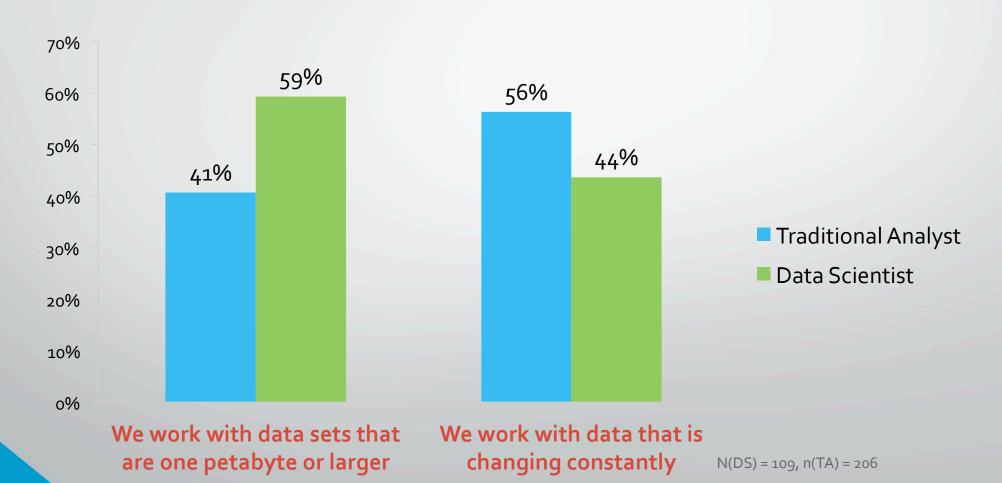
#### Findings: Customer Focus, More Diverse Data Sets

What are the greatest data integration obstacles you face?



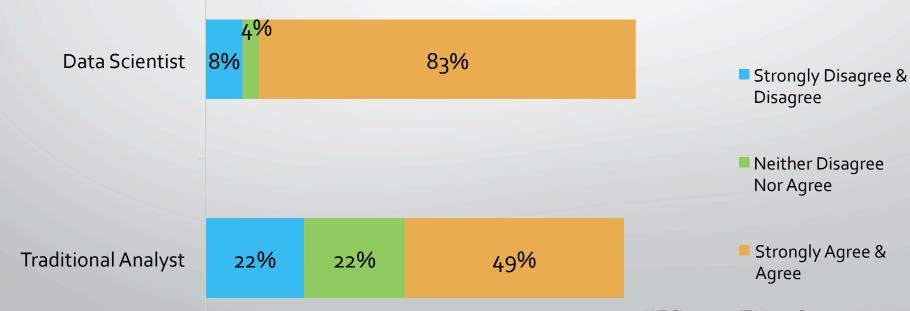
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#### Finding: Larger, More Diverse Data Sets



#### Finding: Less Skepticism About Big Data Among Data Scientists

The volume and variety of data my group deals with is causing us to consider using Hadoop-based solutions within the next 12 months for storing our data (and distributed computing solutions to analyze this data):



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### Data Scientists Less Skeptical About Big Data, But Still Measured

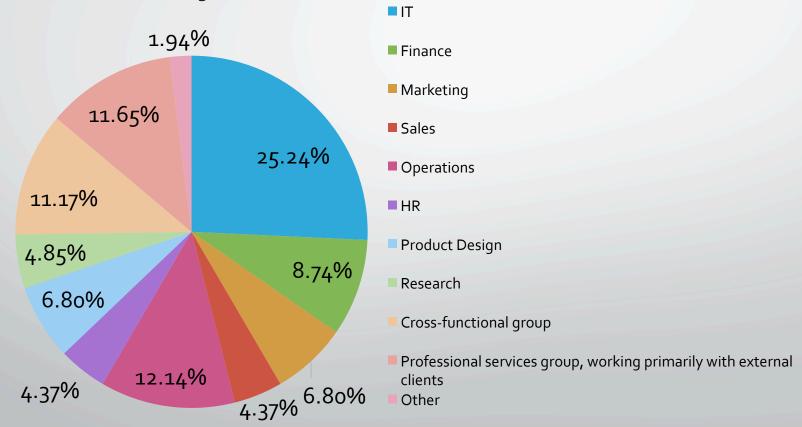
- Big data is not replacing small data, but instead we see that the problems that we encounter are growing in scope and complexity.
- We are just barely starting to understand the potential of Big Data
- We face a lot of pressure in our marketplace to appear to be leveraging Big Data, but often our reality does not match up with our rhetoric...

# Traditional Analysts Are More Skeptical About Big Data

- Big Data is coming, but the hype is still way out ahead.
   Most people using Hadoop today are researchers and platform companies.
- Big Data will take longer than anyone thinks to create value on any kind of scale
- Big Data is sexy, but problem solving is beautiful

### "What Part of the Organization Are You In?"

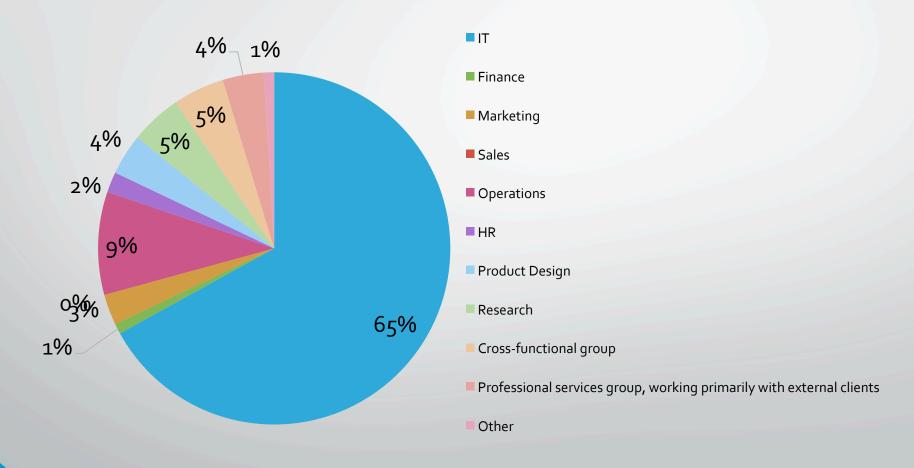
**Traditional Analysts** 



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### "What Part of the Organization Are You In?"

#### **Data Scientists**



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### Yes, Data Scientist Are Different!

- More Data (VVV), More Mathematical Tools
- More Forward Looking, More Focus on Prediction
- More Likely to Embrace Big Data Solutions

#### **BUT MOST SIGNIFICANTLY**

Different Mindset Than Traditional Analysts

EMERGING IDEAL OF A DATA SCIENTIST: "A superb business consultant who also has a broad array of technical skills for data management, analysis, and modeling"

## Questions? Thoughts? Comments? Ideas? Objections?



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